

Live Animal Transport on Oman Air flight

Guests who intend to accompany their pet dog or cat, may do so by submitting form “Live Animal Transport Request” form along with other relevant documents (see the form for list of relevant documents) to Oman Air at least 7 days prior to the commencement of their travel. Guest shall be aware that due to safety reasons, animals are accepted only on the basis of prior approval obtained from Oman Air. Guest shall submit the relevant documents along with completed form. Approvals may be communicated within 4 days of the receipt of the form. It is Guests’ responsibility to ensure that all relevant documents pertaining to the live animal carriage are valid, current and support the air transportation.

When animals transferring MCT as checked-in baggage, the flight connection time (in Muscat) must not exceed 6 hours, unless special arrangement made in advance. The total transport time shall be less than 17 hours.

In order to comply with Oman regulations, Oman Air will not transport any live animal, including birds in aircraft cabins. Live Animals will only be accepted to be loaded into suitable aircraft compartments, taking into account the needs of the animals.

Oman Air will not accept or transfer live animals shipments from/to other carriers including codeshare flights that is operated by the partner airline. Guests who intend to travel on Codeshare flights where partner airline is the Operating Carrier (Oman Air is the Marketing Carrier), prior approval must be obtained from the partnering carrier. Oman Air will not accept any live animals for transport, free of charge (FOC), except for Special Assistance animals, provided advanced arrangements made at least 7 days prior to travel.

Restrictions / Limitations

In general, cats and dogs above 10 weeks old are accepted as part of guest baggage , however some countries accept only above 20 weeks. Acceptance depends on the approval from destination airport. Any other live animal may be accepted as cargo. Animals displaying sedation or tranquilization behavior may be declined from acceptance. Animals assumed to be pregnant shall be supported with a “Fitness to Travel” certificate from a qualified veterinary officer.

Due to safety concern of the animals, certain breeds of brachycephalic (snub nosed) dogs and cats listed below are restricted from acceptance.

Dogs: French Bulldog, English Bulldog, Bulldog, Boston Terrier, Boxer, Brussels Griffon (Petite Brabancon), Chinese Pug, Chow Chow, Dutch Pug (Mopshond, Mops Hund, Carlino), English Toy Spaniel (King Charles Spaniel), Lhasa Apso, Japanese chin (Chin), Japanese Pug, Japanese Spaniel, Pekingese, Pug, Shar-peis, Shih Tzu, Tibetan Spaniel, Valley Bulldog, French Mastiff (Dog de Bordeaux). Presa Canario, Dogo Canario, Neapolitan Mastiff, English Mastiff, Bandog

Cats: American Burmese, Exotic, Himalayan, Persian, British Shorthair, Burmese.

Following breeds of fighting/dangerous dogs including any mixed breed of below mentioned breeds are restricted;

Bull Terrier, Pit Bull, Pit Bull Terrier, American Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, Irish Staffordshire Bull Terrier, Irish Blue, Red Nose, American Bulldog, Bull Mastiff, Japanese Tosa, Tosa Inu or Tosa Fighting Dog, Dogo Argentino, Argentinian Mastiff or Argentinian Fighting Dog, Fila Brasileiro, Fila Baziliano, Brazilian Mastiff, Brazilian Fighting Dog Wolf-Dog hybrids, Boerboel, Dog de Bordeaux, Karabash, Kangal, Caucasian Ovcharka, Rottweiler, Doberman Pinscher, Great Dane.

Advance Arrangements

- Guest must inform Oman Air by, of the intended transport of Live Animal submitting the completed form “Live Animal Transport Request”, at least 7 days prior to the travel, along with copies of relevant documents, allowing Oman Air minimum 4 working days to approve or reject.
- Guest shall arrange necessary documents such as animal veterinary certificates, permits, etc in order to comply with origin, destination and transfer/transit station requirements.
- Originals of above documents must be produced during departure, upon arrival and incase needed during transit/transfer.
- Guest must ensure that sufficient food and water for the entire journey is available in the container.
- Microchip the pet. This must be done by the veterinary officer for identification purposes. The microchip should meet ISA standards 11784 or annex A to ISO Standard 11785 or provide your microchip reader.
- Vaccinate the pets against rabies.
- Treat the pet for tapeworm or ticks 24 to 48 hours prior to the travel.

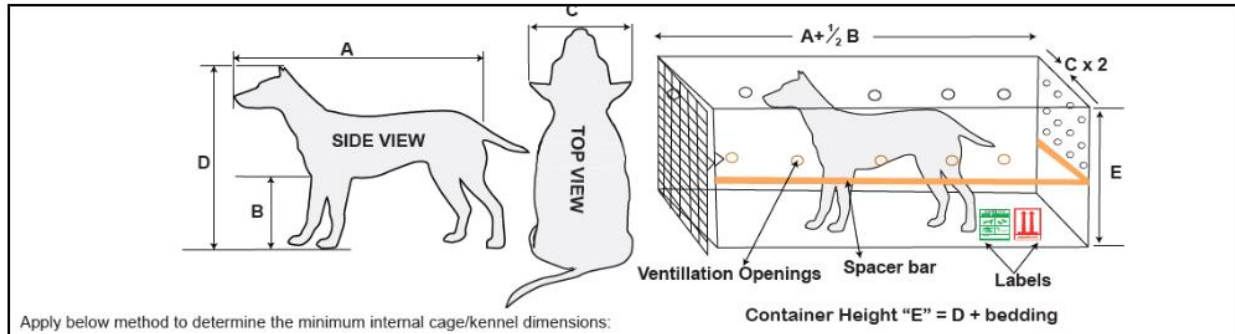
Preparing for Transportation

- Ensure correct container type is used as detailed in the current IATA Live Animal Regulations (IATA LAR). Visiting the IATA website www.iata.org/animals is recommended.
- Check containers are soundly constructed in the permitted materials and in good condition. Containers must be free from sharp projections that might cause scratches or wounds to handling staff and animals.
- IATA LAR (Container Requirements No. 1) details the minimum container size and the container quality requirements for cats and dogs.
- Check container for size and ventilation and that it has suitable inspection and feeding/watering facilities (if required). Water containers must be securely fixed within the container with outside access for filling, unless otherwise specified in the IATA LAR. Food containers must be present either within the container if sealed, or attached to it for use in cases of delay.
- If the container looks too small, is not strong enough or does not have adequate ventilation, reject acceptance.
- The acceptance staff must check the door is adequately secured and cannot be accidentally opened with vibration and/or handling. Additionally, where possible plastic tie wraps(seals) shall be used to tie the doors with the main cage.
- The pet’s nose or paws should not be able to fit through any ventilation opening or door mesh.
- The size of the container must not exceed height 80cm, width 85cm and length 150cm.
- The Animal Containers shall be of adequate size, suitable design and of sufficient strength to prevent escape.
- The acceptance staff shall refuse any animal that appears inadequately packed, confined in too small space or in poor health
- The maximum weight of animal and cage must not exceed 75 kg.

Feeding and Watering

- Animals do not normally require additional feeding during 12 hours following the time of dispatch. The accompanying owner is responsible for providing food and water for the animal
- A water container must be present and affixed within the shipping container with outside access for filling that doesn’t require the opening of the shipping container allowing potential escape of the animal. Food container must be present either within the container, if sealed or attached to it. Food may be attached to the travelling container for use in case of delay.
- Water container must be open on the top surface allowing the animal unrestricted access and must be securely affixed to the inside of the shipping container so they can’t be dislodged.
- Feed the animal a light meal at least 2 hours before flying, provide a short drink and exercise the animal immediately before crating.

Container – Below Guidelines must be used to ensure the correct size of the internal cage/Kennel dimensions



Measurement of the Animal	Measure A - From the tip of the nose to the base/root of the tail Measure B – Height from the ground to the elbow joint	Measure C – Width across shoulders or the widest point, whichever is greater	Measure D - Height of the animal in natural standing position from top of the head or the ear tip to the floor whichever is higher
Internal Container Dimensions	Length = Measurement of A + ½ B	Width = Measurement of C X 2	Container Height E = Measurement of D + Bedding
Note: Sub nosed breeds requires 10% larger container			
Container Width calculation for multiple animals			
Two Animals	Width = Measurement of C X 3	The height and length are determined the same for a single animal Measurements A , B, C and D for determining the container dimensions must relate to the largest animal Each animal in the container must have enough space to stand, to sit erect , to lie in a natural position and to turn about normally while standing.	
Three Animals	Width = Measurement of C X 4		

	<h2>Oman Air</h2> <h3>Live Animal Transport Request</h3>	Form:
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Download and save copy.

Form must be typed or hand written using English block letters

1. Guest Name _____
2. Passport Number _____
3. Telephone _____
4. Email Address _____
5. Number of Pet/s _____
6. Pet Type Dog Cat
7. Breed _____
8. Pet Nick Name _____
9. Sex Male Female
10. Date of Birth _____
11. Pet Weight _____
12. Number of Cages/Containers _____
13. Measurement of Pet: Measure A _____ cm / Measure B _____ cm / Measure C _____ cm / Measure D _____ cm
(Refer Guidelines provided in Page 2)
14. Dimension of Cage/Containers: Height _____ cm / Length _____ cm / Width _____ cm
15. Weight of the Cage/Container _____
16. From _____ to _____ via _____
17. Flight Number _____
18. Date of Travel _____
19. Booking Reference (PNR) _____
20. Special requirements / Comments

	<h2 style="margin: 0;">Oman Air</h2> <h3 style="margin: 0;">Live Animal Transport Request</h3>	Form:
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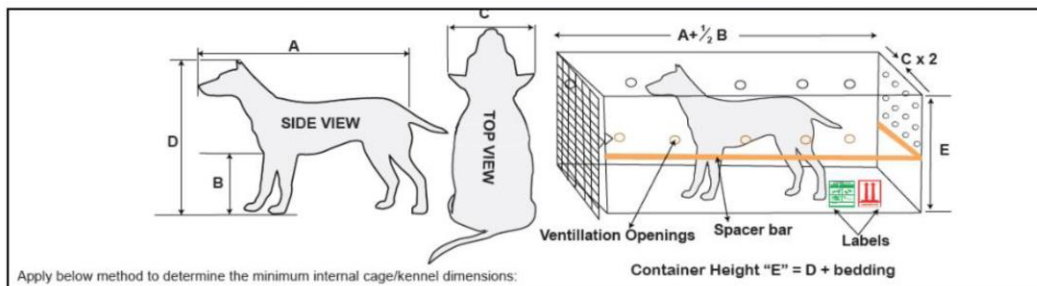
21. Following documents submitted;

	Yes	No	Not Applicable
Animal Veterinary Certificate	_____	_____	_____
Export Permit (from Origin Country)	_____	_____	_____
Import Permit (to Destination Country)	_____	_____	_____
Transit / Transfer Permit (via Country, if applicable)	_____	_____	_____
Fitness to Travel form	_____	_____	_____
Any other documents	_____	_____	_____
Photo of the animal (face front view and side view)	_____	_____	_____

Signature _____

Date _____

Container – Below Guidelines must be used to ensure the correct size of the internal cage/Kennel dimensions



Apply below method to determine the minimum internal cage/kennel dimensions:			
Measurement of the Animal	Measure A - From the tip of the nose to the base/root of the tail Measure B – Height from the ground to the elbow joint	Measure C – Width across shoulders or the widest point, whichever is greater	Measure D - Height of the animal in natural standing position from top of the head or the ear tip to the floor whichever is higher
Internal Container Dimensions	Length = Measurement of A + ½ B	Width = Measurement of C X 2	Container Height E = Measurement of D + Bedding
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Certification for Live Animals

This is to certify that (✓) where applicable (x) where not applicable

- In addition to completion of all advance arrangements, the live animal is in good health condition the live animal is properly packed in a container which meets the following requirements
- The container size is suitable for the particular type of animal.
- It provides sufficient ventilation.
- Adequately constructed and it is leak, escape proof.
- The container is clean.
- It contain sufficient absorbent material.
- Contains suitable feeding/watering facilities.
- Contains adequate handholds/lifting devices to facilitate handling
- Microchip has been inserted/injected

Oman Air acceptance of the live animal is subject to its condition of carriage. Oman Air will not be liable for any loss, damage or expense arising from the death due natural causes, or death, or injury of any animal caused by the conduct or acts of the live animal itself or of other animals, such as biting, kicking, goring or smothering, nor for that caused or contributed to by the conditions, natural propensities of the animals. In no event will carrier be liable for death or injury to an animal attendant caused or contributed to by the condition, conduct or act of animals.

I understand and accept the following:

- I. Agree to indemnify Oman Air, its employees and agents for all and any cost, damages or delays arising from non-observance of all necessary regulations
- II. Oman Air will not be responsible if the live animal is refused entry into or passage through any country, and in these circumstances it reserves right to take whatever necessary action if considers necessary or desirable including the return of the live animal to the airport of departure which action shall be subject to the foregoing indemnity.

Number of Live animal	Number of containers	Breed	Nick Name	Age	Sex	Weight

Signature _____

Date _____